

# Superior Court of California, County of San Francisco Alternative Dispute Resolution Program Information Package



The plaintiff must serve a copy of the ADR information package on each defendant along with the complaint. (CRC 3.221(c))

## WHAT IS ADR?

Alternative Dispute Resolution (ADR) is the term used to describe the various options available for settling a dispute without a trial. There are many different ADR processes, the most common forms of which are mediation, arbitration and settlement conferences. In ADR, trained, impartial people decide disputes or help parties decide disputes themselves. They can help parties resolve disputes without having to go to court.

### WHY CHOOSE ADR?

"It is the policy of the Superior Court that every noncriminal, nonjuvenile case participate either in an early settlement conference, mediation, arbitration, early neutral evaluation or some other alternative dispute resolution process prior to trial." (Local Rule 4)

ADR can have a number of advantages over traditional litigation:

- ADR can save time. A dispute often can be resolved in a matter of months, even weeks, through ADR, while a lawsuit can take years.
- ADR can save money, including court costs, attorney fees, and expert fees.
- ADR encourages participation. The parties may have more opportunities to tell their story than in court and may have more control over the outcome of the case.
- ADR is more satisfying. For all the above reasons, many people participating in ADR have reported a high degree of satisfaction.

### HOW DO I PARTICIPATE IN ADR?

Litigants may elect to participate in ADR at any point in a case. General civil cases may voluntarily enter into the court's ADR programs by any of the following means:

- Filing a Stipulation to ADR: Complete and file the Stipulation form (attached to this packet) at the clerk's office located at 400 McAllister Street, Room 103;
- Indicating your ADR preference on the Case Management Statement (also attached to this packet); or
- Contacting the court's ADR office (see below) or the Bar Association of San Francisco's ADR Services at 415-982-1600 or <a href="www.sfbar.org/adr">www.sfbar.org/adr</a> for more information.

For more information about ADR programs or dispute resolution alternatives, contact:

Superior Court Alternative Dispute Resolution 400 McAllister Street, Room 103, San Francisco, CA 94102 415-551-3876

Or, visit the court ADR website at www.sfsuperiorcourt.org

The San Francisco Superior Court currently offers three ADR programs for general civil matters; each program is described below:

## 1) EARLY SETTLEMENT CONFERENCES

The goal of early settlement is to provide participants an opportunity to reach a mutually acceptable settlement that resolves all or part of a dispute.

(A) THE BAR ASSOCIATION OF SAN FRANCISCO (BASF) EARLY SETTLEMENT PROGRAM (ESP): This program, provided in conjunction with the court, pairs parties with a two-member volunteer attorney panel. The panels are comprised of one plaintiff and one defense attorney, each with at least 10 years of trial experience. On occasion, a panelist with extensive experience in both plaintiff and defense roles serves as a sole panelist.

Operation: The settlement conference typically occurs 2 to 3 months prior to the trial date. BASF informs the participants of the conference date well in advance and provides the names of the panelists and location of the conference approximately 2 weeks prior to the conference. Panelists provide at no cost up to 2 hours of their time at each conference, and many panelists provide additional time at no cost if a settlement is imminent. A conference typically begins with a brief meeting with all parties and their attorneys during which each side presents an initial statement. The panelists then assist the parties in understanding and candidly discussing the strengths and weaknesses of their cases, utilizing private meetings as appropriate. If a case does not settle during the first two hours, parties have the option to hire the panelists to continue the conference.

**Cost:** BASF charges an administrative fee of \$250 per party. For information on fees for cases involving multiple parties, please contact BASF. Parties who meet certain eligibility requirements may request a waiver of the fee. For more information, please contact BASF's ESP Coordinator at 415-782-9000 ext. 8717 or visit <a href="www.sfbar.org/esp">www.sfbar.org/esp</a>.

(B) COURT SETTLEMENT CONFERENCE: Parties may elect to apply to the Presiding Judge's department for a specially-set mandatory settlement conference. See Local Rule 5.0 for further instructions. Upon approval of the Presiding Judge, the court will schedule the conference and assign the case for a settlement conference.

### 2) MEDIATION

Mediation is a voluntary, flexible, and confidential process in which a neutral third party facilitates negotiations. The goal of mediation is to reach a mutually satisfactory agreement, before incurring the expense of going to court, that resolves all or part of a dispute after exploring the interests, needs, and priorities of the parties in light of relevant evidence and the law. A mediator strives to bring the parties to a mutually beneficial settlement of the dispute.

(A) MEDIATION SERVICES OF THE BAR ASSOCIATION OF SAN FRANCISCO, in cooperation with the Superior Court, is designed to help civil litigants resolve disputes before they incur substantial costs in litigation. While it is best to utilize the program at the outset of litigation, parties may use the program at any time while a case is pending.

Operation: A mediator provides at no cost one hour of preparation time and two hours of mediation time. After those three hours, if the case is not resolved, parties have the option to continue the process and pay the mediator at his or her regular hourly rate. BASF pre-screens all mediators based upon strict educational and experience requirements. Parties may select a specific mediator or BASF will help the parties make a selection. The BASF website contains photographs, biographies, and videos of the mediators as well as testimonials to assist with the selection process.

**Cost:** BASF charges an administrative fee of \$250 per party. For information on fees for cases involving multiple parties, please contact BASF. The hourly mediator fee beyond the first three hours will vary depending on the mediator selected. Parties who meet certain eligibility requirements may request a waiver of the fee. For more information, please contact BASF's Mediation Coordinator at 415-782-9000 ext. 8787 or visit www.sfbar.org/mediation.

(B) PRIVATE MEDIATION: Although not currently a part of the court's ADR program, civil disputes may also be resolved through private mediation. Parties may elect any private mediator or mediation organization of their choice; the selection and coordination of private mediation is the responsibility of the parties. Parties may find mediators and organizations on the Internet. The cost of private mediation will very depending on the mediator selected.

## 3) ARBITRATION

An arbitrator is neutral attorney who presides at a hearing where the parties present evidence through exhibits and testimony. The arbitrator applies the law to the facts of the case and makes an award based upon the merits of the case.

(A) JUDICIAL ARBITRATION: When the court orders a case to arbitration it is called "judicial arbitration". The goal of arbitration is to provide parties with an adjudication that is earlier, faster, less formal, and usually less expensive than a trial.

**Operation:** Pursuant to CCP 1141.11 and Local Rule 4, all civil actions in which the amount in controversy is \$50,000 or less, and no party seeks equitable relief, shall be ordered to arbitration. (Upon stipulation of all parties, other civil matters may be submitted to judicial arbitration.) A case is ordered to arbitration after the Case Management Conference. An arbitrator is chosen from the court's Arbitration Panel. Arbitrations are generally held between 7 and 9 months after a complaint has been filed. Judicial arbitration is not binding unless all parties agree to be bound by the arbitrator's decision. Any party may request a trial within 30 days after the arbitrator's award has been filed.

Local Rule 4.2 allows for mediation in lieu of judicial arbitration, so long as the parties file a stipulation to mediate after the filing of a complaint. If settlement is not reached through mediation, a case proceeds to trial as scheduled.

**Cost:** There is no cost to the parties for judicial arbitration.

(B) PRIVATE ARBITRATION: Although not currently a part of the court's ADR program, civil disputes may also be resolved through private arbitration. Here, the parties voluntarily consent to arbitration. If all parties agree, private arbitration may be binding and the parties give up the right to judicial review of the arbitrator's decision. In private arbitration, the parties select a private arbitrator and are responsible for paying the arbitrator's fees.

ATTORNEY OR PARTY WITHOUT ATTORNEY (Name and address)	FOR COURT USE ONLY	
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TELÉPHONE NO.:		
ATTORNEY FOR (Name):		
SUPERIOR COURT OF CALIFORNIA, COUNTY OF SAN FRANCISCO 400 McAllister Street San Francisco, CA 94102-4514		
PLAINTIFF/PETITIONER:		
DEFENDANT/RESPONDENT:		
	CASE NUMBER:	
STIPULATION TO ALTERNATIVE DISPUTE RESOLUTION (ADR)		
	DEPARTMENT 610	
1) The parties hereby stipulate that this action shall be submitted to the	e following ADR process:	
Early Settlement Program of the Bar Association of San Fran attorneys provide a minimum of 2 hours of settlement conference timparty. Walvers are available to those who qualify. BASF handles not panelists, and full case management. <a href="https://www.sfbar.org/esp">www.sfbar.org/esp</a>	ne for a BASF administrative fee of \$250 per	
Mediation Services of BASF - Experienced professional mediators, screened and approved, provide one hour of preparation and the first two hours of mediation time for a BASF administrative fee of \$250 per party. Mediation time beyond that is charged at the mediator's hourly rate. Waivers of the administrative fee are available to those who qualify. BASF assists parties with mediator selection, conflicts checks and full case management. <a href="https://www.sfbar.org/mediation">www.sfbar.org/mediation</a>		
Private Mediation - Mediators and ADR provider organizations charge by the hour or by the day, current market rates. ADR organizations may also charge an administrative fee. Parties may find experienced mediators and organizations on the Internet.		
Judicial Arbitration - Non-binding arbitration is available to cases in which the amount in controversy is \$50,000 or less and no equitable relief is sought. The court appoints a pre-screened arbitrator who will issue an award There is no fee for this program. <a href="https://www.sfsuperiorcourt.org">www.sfsuperiorcourt.org</a>		
Other ADR process (describe)		
2) The parties agree that the ADR Process shall be completed by (date	):	
3) Plaintiff(s) and Defendant(s) further agree as follows:		
Name of Party Stipulating Name of Party S	Stipulating	
Name of Fariy	Supuloung	
·	or Attorney Executing Stipulation	
Signature of Party or Attorney Signature of Pa	rty or Attorney	
	Defendant Cross-defendant	
Dated: Dated:		
Additional signature(s) attached		

ATTORNEY OR PARTY WITHOUT ATTORNEY (Name, State Bar number, and address):	FOR COURT USE ONLY	
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TELEPHONE NO.; FAX NO. (Optional):		
E-MAIL ADDRESS (Optional):		
ATTORNEY FOR (Name):		
SUPERIOR COURT OF CALIFORNIA, COUNTY OF		
STREET ADDRESS;	•	
MAILING ADDRESS:		
CITY AND ZIP CODE:		
BRANCH NAME:		
PLAINTEE PETITIONES.		
PLAINTIFF/PETITIONER:		
DEFENDANT/RESPONDENT:		
CASE MANAGEMENT STATEMENT	CASE NUMBER:	
(Check one): UNLIMITED CASE LIMITED CASE		
(Amount demanded (Amount demanded is \$25,000		
exceeds \$25,000) or less)		
A CASE MANAGEMENT CONFERENCE is scheduled as follows:		
Date: Time: Dept.:	Div.: Room:	
	Noon.	
Address of court (if different from the address above):		
Notice of Intent to Appear by Telephone, by (name):		
INSTRUCTIONS: All applicable boxes must be checked, and the specified	I information must be provided.	
Party or parties (answer one):		
a. This statement is submitted by party (name):		
b. This statement is submitted jointly by parties (names):		
or This distantino obstitutes joining by pulled frames).		
2. Complaint and cross-complaint (to be answered by plaintiffs and cross-complainan	te only)	
	is oray)	
a. The complaint was filed on (date):		
b The cross-complaint, if any, was filed on (date):		
3. Service (to be answered by plaintiffs and cross-complainants only)		
programming the state of the st	have account as have been discioused	
a. All parties named in the complaint and cross-complaint have been served,	nave appeared, or nave been dismissed.	
b The following parties named in the complaint or cross-complaint	•	
(1) have not been served (specify names and explain why not):		
(2) have been served but have not appeared and have not been	dismissed (specify names):	
(3) have had a default entered against them (specify names):		
c The following additional parties may be added (specify names, nature of it	nvolvement in case, and date by which	
they may be served):		
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4. Description of case		
a. Type of case in complaint cross-complaint (Describe, i	including causes of action):	

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PLAINTIFF/PETITIONER:	CASE NUMBER:	
DEFENDANT/RESPONDENT:		
<ol> <li>b. Provide a brief statement of the case, including any damages. (If personances to date [indicate source earnings to date, and estimated future lost earnings. If equitable relied.)</li> </ol>	ce and amount], estimated future medic	al expenses, lost
[If more space is needed, check this box and attach a page design 5. Jury or nonjury trial a jury trial a nonjury trial. requesting a jury trial):	naled as Attachment 4b.) (If more than one party, provide the n	name of each party
<ul> <li>6. Trial date</li> <li>a The trial has been set for (date):</li> <li>b No trial date has been set. This case will be ready for trial within not, explain):</li> <li>c. Dates on which parties or attorneys will not be available for trial (specific parties).</li> </ul>		
<ul> <li>7. Estimated length of trial The party or parties estimate that the trial will take (check one): <ul> <li>a days (specify number):</li> <li>b hours (short causes) (specify):</li> </ul> </li> </ul>		
<ul><li>a. Attorney:</li><li>b. Firm:</li><li>c. Address:</li><li>d. Telephone number:</li></ul>	r party listed in the caption by t  f. Fax number:	the following:
e. E-mail address:  Additional representation is described in Attachment 8.	g. Party represented:	
Preference     This case is entitled to preference (specify code section):		
Alternative dispute resolution (ADR)		
<ul> <li>a. ADR information package. Please note that different ADR process the ADR information package provided by the court under rule 3.22 court and community programs in this case.</li> <li>(1) For parties represented by counsel: Counsel has</li></ul>	1 for information about the processes a has not provided the ADR information	vailable through the
in rule 3.221 to the client and reviewed ADR options with the client		
(2) For self-represented parties: Party has has not revi		entified in rule 3.221
<ul> <li>Referral to Judicial arbitration or civil action mediation (if availab</li> <li>(1) This matter is subject to mandatory judicial arbitration under mediation under Code of Civil Procedure section 1775.3 be statutory limit.</li> </ul>	er Code of Civil Procedure section 1141	1.11 or to civil action not exceed the
(2) Plaintiff elects to refer this case to judicial arbitration and a Civil Procedure section 1141.11.	grees to limit recovery to the amount sp	pecified in Code of
(3) This case is exempt from judicial arbitration under rule 3.8 mediation under Code of Civil Procedure section 1775 et s	11 of the California Rules of Courtor fro	m civil action

PLAINTIFF/PETITION	IER:	CASE NUMBER:	
<del></del>	EFENDANT/RESPONDENT:		
10. c. Indicate the ADR process or processes that the party or parties are willing to participate in, have agreed to participate in, or have already participated in (check all that apply and provide the specified information):			
	The party or parties completing this form are willing to participate in the following ADR processes (check all that apply):	If the party or parties completing this form in the case have agreed to participate in or have already completed an ADR process or processes, indicate the status of the processes (attach a copy of the parties' ADR stipulation):	
(1) Medialion		Mediation session not yet scheduled  Mediation session scheduled for (date):  Agreed to complete mediation by (date):  Mediation completed on (date):	
(2) Settlement conference		Settlement conference not yet scheduled  Settlement conference scheduled for (date):  Agreed to complete settlement conference by (date):  Settlement conference completed on (date):	
(3) Neutral evaluation		Neutral evaluation not yet scheduled  Neutral evaluation scheduled for (date):  Agreed to complete neutral evaluation by (date):  Neutral evaluation completed on (date):	
(4) Nonbinding judicial arbitration		Judicial arbitration not yet scheduled  Judicial arbitration scheduled for (date):  Agreed to complete judicial arbitration by (date):  Judicial arbitration completed on (date):	
(5) Binding private arbitration		Private arbitration not yet scheduled  Private arbitration scheduled for (date):  Agreed to complete private arbitration by (date):  Private arbitration completed on (date):	
(6) Other (specify):		ADR session not yet scheduled  ADR session scheduled for (date):  Agreed to complete ADR session by (date):  ADR completed on (date):	

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PLAINTIFF/PETITIONER:	CASE NUMBER:
DEFENDANT/RESPONDENT:	
11. Insurance  a. Insurance carrier, if any, for party filing this statement (name):  b. Reservation of rights: Yes No  c. Coverage issues will significantly affect resolution of this case (explain):	
12. Jurisdiction Indicate any matters that may affect the court's jurisdiction or processing of this case and Bankruptcy Other (specify): Status:	describe the status.
13. Related cases, consolidation, and coordination a. There are companion, underlying, or related cases.  (1) Name of case: (2) Name of court: (3) Case number: (4) Status:  Additional cases are described in Attachment 13a.  b. A motion to consolidate coordinate will be filed by (national cases).	ame party):
14. Bifurcation The party or parties intend to file a motion for an order bifurcating, severing, or coor action (specify moving party, type of motion, and reasons):	dinating the following issues or causes of
15. Other motions  The party or parties expect to file the following motions before trial (specify moving)	party, type of motion, and issues):
a The party or parties have completed all discovery. b The following discovery will be completed by the date specified (describe all an Party	ticipated discovery): <u>Date</u>
c. The following discovery issues, including issues regarding the discovery of electronic anticipated (specify):	tronically stored information, are

	CM-110
PLAINTIFF/PETITIONER:	CASE NUMBER:
DEFENDANT/RESPONDENT:	
<ul> <li>17. Economic litigation</li> <li>a This is a limited civil case (i.e., the amount demanded is \$2 of Civil Procedure sections 90-98 will apply to this case.</li> <li>b This is a limited civil case and a motion to withdraw the case discovery will be filed (if checked, explain specifically why should not apply to this case):</li> </ul>	25,000 or less) and the economic litigation procedures in Code se from the economic litigation procedures or for additional economic litigation procedures relating to discovery or trial
18. Other issues  The party or parties request that the following additional matte conference (specify):	ers be considered or determined at the case management
19. Meet and confer  a The party or parties have met and conferred with all parties of Court (if not, explain):	s on all subjects required by rule 3.724 of the California Rules
<ul> <li>After meeting and conferring as required by rule 3.724 of the C (specify):</li> </ul>	alifornia Rules of Court, the parties agree on the following
20. Total number of pages attached (if any):  I am completely familiar with this case and will be fully prepared to disc as well as other issues raised by this statement, and will possess the a the case management conference, including the written authority of the Date:	uthority to enter into stipulations on these issues at the time of
	<b>▶</b>
(TYPE OR PRINT NAME)	(SIGNATURE OF PARTY OR ATTORNEY)
	<b>&gt;</b>
(TYPE OR PRINT NAME)	(SIGNATURE OF PARTY OR ATTORNEY)  Additional signatures are attached.
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Family-Certified Specialists Employment/Workplace Intellectual Property Intra-Organizational Discrimination Environmental Construction Fee Disputes Government Commercial Civil Rights Insurance Education Confracts Disability Financial Business Formily

Malpractice: Legal-Medical-Professional Partnership Dissolutions Uninsured Motorist Products Liability Women's Issues Personal Injury Probate/Trust LGBT Issues And more... Real Estate Securities Land Use Taxation

the BASF mediator was far and away the best mediator. dare say that we would not have settled today but for This was the third attempt to mediate this case, and

Orrick, Herrington & Sutcliffe LLP George Yuhas, Esq.

mediation, [the BASF mediator] settled a very difficult case 'We had an excellent experience and, after  $8^{\it l}/2$  hours of involving claims against four clients of ours by a wealthy investor who claimed inadequate disclosure was made."

Robert Charles Friese, Esq. Shartsis Friese LLP "When the other side made their offer, I thought there was apart, but the mediator brought us together. He saved me no way we would reach an agreement – we were too far a lot of time and aggravation by facilitating a settlement. Thanks!"

Global Warming Campaign Manager Bluewater Network Lestie Caplan

"BASF staff was very helpful – stayed on the task and kept after a hard to reach party. The mediator was greatl"

Landlord/Tenant

Mark Abelson, Esq.

Campagnoli, Abelson & Campagnoli

"The [BASF] mediator was excellent! He was effective with some strong, forceful personalities."

Zacks, Utrecht & Leadbetter Denise A. Leadbetter, Esq.

FORMS, MEDIATOR BIOGRAPHIES www.sfbar.org/mediation PROCEDURES, PODCASTS, AND PHOTOGRAPHS:

adr@sfbar.org or 415-982-1600



# MEDIATION SERVICES

The Bar Association of San Francisco's Mediation Services is a private mediation service which will assist you with almost any type of dispute, from simple contract disputes to complex commercial matters.

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# CHO WELL THE MEDITIONS

They are established mediators who have private mediation practices and have met aur extensive experience requirements. By gaing through BASF you receive the services of these highly qualified mediators at a great value.

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# how do I earn more about the mediators:

BASF's website (www.sfbar.org/mediation) provides bios, photos and hourly rates of mediators. You can search by name or by area of law needed for your case. BASF staff is also always available to assist you with selection or to answer questions.

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# HOW MEET DOES

A \$250 per party administrative fee is paid to BASF at the time the Consent to Mediate form is filed. This fee covers the first hour of mediator preparation time and the first two hours of session time. Time beyond that is paid at the mediator's normal hourly rate.

# Mediator Chosen?

You may request a specific mediator from our website (www.sfbar.org/mediation) and indicate your choice on the BASF Consent to Mediate form, or you may indicate on the form that you would like BASF staff to assist with the selection.

# why shoud I go through bast? Can't I nist call the Mediator drectly?

BASF mediators have agreed to provide three free hours as a service to BASF. If you go directly to one of our mediators, you do not qualify for the free hours unless you notify us. Once you have filed with us, you will talk directly to the mediator to ask questions and to set a convenient mediation date and time.

# How long is the Mediation Sesson?

The time spent in mediation will vary depending on your dispute. BASF mediators are dedicated to reaching a settlement, whether you need a few hours or several days.

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# WHO CAN USE THE SERVICES

BASF mediation can be utilized by anyone and is NOT limited to San Francisco residents or issues. Also, the service may be used before a court action is filed or at any time during a court action.

# our case is filed in court, how do we use base's mediation services

When you file the San Francisco Superior Court's Stipulation to ADR form, check the box indicating "Mediation Services of BASF." Then complete BASF's Consent to Mediate form found on our website and file it with us. (If the matter was filed in a different county, please check with that court for the appropriate process.)

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# We are on a deadline; How quickly can we mediate?

Once all parties have filed all the paperwork, BASF can normally have you in touch with the mediator within a day or two. If there is a deadline, BASF staff will give the matter top priority.

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# what iypes of disputes can imediate

BASF mediators are trained in 30+ areas of law. If you don't see the area you need on our website or in this brochure, contact us; it is very likely we can match your need with one of our panelists.

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Visit our website (www.sfbar.org/mediation) where you can search by name or by area of law. For personal assistance, please call 415-982-1600.